

## The Time to Sign Up for Budget Billing Is April and May each Year

Budget billing time at JCCUD is during April and May of each year, and we want to make it as easy as possible for you to sign up. There are many advantages to being on budget billing such as having the convenience of paying the same amount on your gas bill each month, even during peak heating months. Also you will never pay a late fee while on budget billing.

Let us explain how budget billing can work for you.

Q: Who is eligible to sign up for budget billing?

A: Budget billing is available at no charge for JCCUD's natural gas and propane residential customers, as well as commercial users with non-demand meters.

Q: How does JCCUD determine my monthly budget amount?

A: We calculate your average utility bill during the previous twelve months plus 10 percent. You must have a zero balance to sign up for budget billing.

Q: What if my actual bill is less than my monthly budget amount?

A: You still pay the budget bill amount. The credit is applied to your account.

Q: What if my actual bill exceeds my monthly budget amount?

A: You still pay the budget bill amount. The credit on your account should make up the difference.

Q: Will my budget bill amount remain the same each year?

A: We review your account each April. If your account has a credit, you have the option of leaving the credit amount on your account (which would make your next year's budget amount lower) or we can refund the credit to you (which would make your next year's budget amount higher). If you have a balance on your account, you have the option of paying the balance (which would make your next year's budget amount lower) or you can leave the balance (which would make your next year's budget amount higher).

Just fill in the form below and mail it to our office. One of our customer service representatives will calculate your monthly budget payment and call you with the amount and details. Remember it is only available during April and May.

## Budget Billing Form

Print, Clip And Mail

Account Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ Zip Code \_\_\_\_\_

Phone \_\_\_\_\_ Signature \_\_\_\_\_

Jefferson-Cocke County Utility must receive this form by May 31<sup>st</sup> to sign you up for budget billing. For more information, call us at 423-623-3069 or 865-475-7911.

Mail this form to: **Jefferson-Cocke County Utility District**  
**122 Highway 25E**  
**Newport, TN 37821**

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